

Population Health Solutions

Impacting Health Across the Continuum of Care

The U.S. healthcare shift from fee-for-service to a value-based performance (VBP) model is the largest change in healthcare in 50 years. The transition requires healthcare organizations to reconsider their delivery models, opting for one that advances a coordinated systemic and customized approach across the continuum of care instead of focusing solely on volume.

It is more important than ever for healthcare organizations to define and execute a population health strategy that addresses and monitors performance of their populations to optimize reimbursement under risk-based contracts. This shift requires dedicated, coordinated teams, robust IT systems, and performance dashboards that monitor progress against financial and delivery goals.

Our Population Health services are designed to prepare your entire organization for VBP. CTG's passionate, boots-on-the-ground experts dive deep into your organization with you to solve your operational, analytics, and EHR VBP challenges. We provide practical strategies for managing risk-based contracts while maximizing the use of current EHR investments whenever possible, and a strategic and operational roadmap for maximizing today's revenue while ensuring a clear plan is in place to meet and advance VBP. Our services result in:



**Coordinated
Enterprise-Wide
VBP Solution**



**Improved Care
Coordination and
Health Outcomes**



**Well-Defined
Risk Stratification
Processes**



**Maximum
Revenue Under
VBP Contracts**

Services

Population Health Strategy

- Perform population assessment and strategy planning
- Evaluate key drivers of health specific to your populations
- Develop unique interventions to impact quality

Primary Care Redesign in a Value-Based Care Environment

- Expand team-based care principles focused on populations
- Prioritize and align Primary Care workflows with VBP

- Prioritize IT, EHR, and operational efforts
- Manage panel attribution
- Screen, operationalize, and report Social Determinants of Health

Care Management (CM)

- Advance CM services
- Develop/refine new CM policy/protocols
- Develop evidence-based care plan templates
- Implement effective monitoring tools
- Establish Transition of Care workflows

Risk Stratification

- Assist practices with stratification strategy/design and methodologies
- Operationalize and develop interventions for all levels of stratification
- Assign appropriate levels of licensure and roles to interventions

Ambulatory Access

- Create Ambulatory Access improvement strategies using team concepts
- Introduce innovative opportunities, such as remote access, virtual care, and telehealth

- Assist with new workflow designs utilizing centralized call centers and triage centers
- Implement panel management techniques

Quality Improvement (QI)/Compliance Consulting

- Design and develop QI efforts for healthcare organizations of any size
- Implement holistic QI approach from operational, IT, and EHR perspectives
- Assist with URAC Accreditation
 - Care Management
 - Pharmacy Quality
 - Disease Management

Meaningful Use (MU)

- Support Eligible Provider and Hospital MU engagements
- Assist health organizations at all MU stages

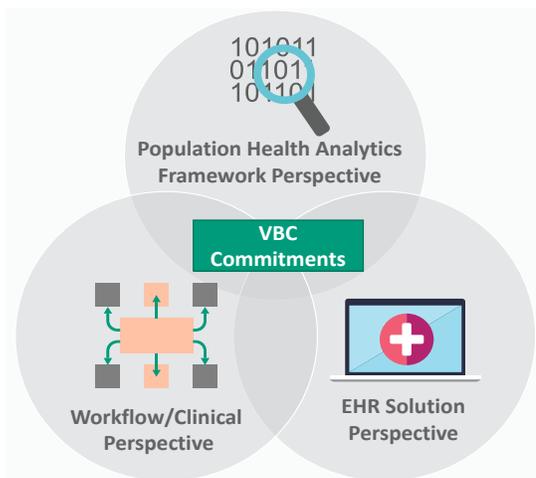
Patient-Centered Medical Home (PCMH)

- Assist organizations in achieving and sustaining NCQA PCMH recognition
- Support annual review preparations

CTG has assisted 100+ practices with PCMH transformation, with a 100% success rate.

Why CTG?

Three Consulting Viewpoints: One Solution



Some organizations are not positioned to respond to the inevitable VBP changes at their doorstep. CTG provides a prioritized, pragmatic strategy for a complex enterprise challenge—what you need to succeed now and in the future.

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For more than three decades, CTG Health Solutions has developed a reputation for responsiveness and reliability—traits that our clients say set us apart. Today, we provide comprehensive healthcare information, technology, and business solutions to provider, payer, life science, and related organizations that address their most critical challenges. Backed by a track record of reliable delivery, CTG fosters long-term client relationships and trust, which allows us to develop strategic insights that maximize client investments and competitive advantage. CTG also serves clients in other high-growth industries in North America, Western Europe, and India, and regularly posts important information at www.ctg.com.